



Prairie Dog Pals
PO Box 14235
Albuquerque, NM 87191
(505) 296 1937
www.prairiedogpals.org
prairiedogpals@comcast.net

Vehicle Donation Instructions

- 1) If you wish to donate a vehicle please complete the Vehicle Donation form and fax it to Car Program at 916-631-1328, 916-631-4336, or 916-631-1307. Or, if you prefer, you may email the form to donation@carprogram.com
- 2) If they are unable to accept the donation, they will contact you as soon as possible to respectfully decline the donation, usually within 24 hours.
- 3) If they are able to accept the donation, a towing agency will call you within 3 to 4 business days to schedule the pick-up. In addition, Car Program will make a customer service call to you on the 4th business day.
- 4) The tow driver will distribute the donation receipt to you at the time of pick-up and will need the car, keys and title from you. You should retain the donation receipt for your records. It is an important document necessary for any available federal income tax deduction.
- 5) After the car is picked up, Car Program will sell the vehicle at auction or directly to a salvage yard. Car Program normally receives the proceeds from the sale of a vehicle within 60 to 90 days after pick-up. They will remit the charity proceeds to Prairie Dog Pals.
- 6) If you have already faxed in your donation form and have an inquiry, contact Car Program customer service, seven days a week at 800-513-6560.